

# John Smith

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## Enterprise IT Program Management | IT Risk Strategy | Digital Transformation

**Growth-minded Senior Program Manager, offering 15+ years' experience leading end-to-end IT program implementations within rapidly growing start-ups and Fortune 50 organizations.** Led cross-functional team throughout key system implementation efforts for historic Fortune 50 business transformation. Known for out-of-the-box solutions that enhance IT infrastructure and guarantee timely and on budget deliverables. Expertise in IT strategy and execution, Agile and Waterfall project management, and stakeholder engagement.

### Relevant Skills & Certifications:

- **Cloud Platforms:** Azure, Google Cloud
- **Project Management Tools:** Jira, Trello
- **Programming Languages:** Java, Python, SQL
- **IT Infrastructure:** Networking, Server Management, Data Centers
- **DevOps & Automation Tools:** Kubernetes, Docker, Jenkins
- **Cybersecurity:** Firewalls, VPN, Encryption
- **Certifications:** Certified Project Management Professional, Certified SCRUM Master

## ABC Technology Collective

2005–Present

### Senior Program Manager | Atlanta, GA

2010–Present

Recruited to lead a team of fifteen throughout launch and integration of large-scale workflow automation initiative, impacting 50 national and international corporate locations and workforce of 10,000. Seamlessly partnered across disciplines to guide full-lifecycle implementation.

- **Cut operational costs by 25% and improved uptime by 40%** by leading all aspects of this \$50M infrastructure modernization project
- **Increased revenue by \$15M**, driving 12+ IT programs to completion on time and under budget through impactful project tracking and team communications
- **Boosted project delivery speed by 35% and satisfaction by 20%** through the implementation of Agile methods
- **Mentored and coached multiple rising leaders** during tenure through dynamic leadership and inclusive and collaborative team culture

### Associate Program Manager | Atlanta, GA

2005–2010

Partnered across functions to roll out major network security initiative across multiple corporate locations. Continuously sought actionable growth opportunities to heighten system efficiency and improve end-user experiences.

- **Strengthened network security** by deploying 10,000 devices across 20 global locations; completed IT upgrade two months ahead of deadline
- **Improved project delivery speed by 20%** through the implementation of Agile methods and targeted end-user training and support

## Prior Employment

2000–2005

### Technical Associates | IT Program Manager | Atlanta, GA

2003–2005

### Tech Inc. | IT Project Manager | Atlanta, GA

2000–2003

## Education

Bachelor of Science, Information Technology | Georgia Tech, 1999